

## ITS Services



### ITS offers the following services:

- On-site visits, commissioning and training
- An on-site purpose built lab is available for the demonstration of instruments
- Feasibility studies
- Research projects
- Instrumentation & Sensors rental
- Sensor design
- Technical support
- Consultancy Projects
- Seminars

**On-site visits** - With any purchase of our equipment you will receive full support from our application specialists, for training and installation.

**Purpose built lab** - ITS has an on-site lab where we can demonstrate how our instruments operate.

**Feasibility studies** - These can last from a few days to a few months using our onsite laboratory.

**Research projects** - ITS works together with customers through a Research Collaboration service. After an initial free consultation to determine the applicability of ERT/ECT to solving a customer's problems, a quote would be prepared to supply instrumentation and technical consultancy. Customers are able to select from a range of services the collaboration package which best meets their needs.

**Rental** - ITS equipment is available for rental on a short term basis to best suit your research needs.

**Sensor design** - Support in designing sensors, for those that want to build sensors in-house

### Consultancy projects

### Seminars

**Technical Support** - ITS offers comprehensive technical support, service and maintenance contracts for your electrical tomography systems. ITS is committed to the provision of a total, quality assured service and is certified to meet the requirements of ISO9001:2000.

	Services Included		
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Telephone and email technical support	√	√	√
Software updates	√	√	√
Annual review meeting / Performance validation	√	√	√
Instrument warranty		√	√
Replacement instrument (in event of unit malfunction)			√
On-site technical support at discounted rate			√

ITS understands the importance of building a wide base of satisfied customers for this new and exciting technique. We are committed to tailoring research collaboration packages which will meet customer expectations, delivering an ongoing service and back-up which will maintain a high degree of customer confidence and sustaining contact with a widening user-group.